# Sampling Variability Effects in Input Modeling in Discrete-Event Simulation 

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Discrete-event simulation attempts to give meaningful information about a system's performance by executing a model of that system based upon data collected from the system. Therefore, the reliability of the simulation output is heavily inauenced by the reliability of the input data. Simply running additional simulations may not give better system response estimates if the input data is uncertain. So a meaningful question arises as to how much of an impact the sampling variability of the data collected for the input model of a simulation has on the output statistics for the simulation.

To start off, we look at the simple model of a $M / M / 1$ queue as shown in Figure 1. The model represents a system in which customers are arriving with exponential time between arrivals at a rate of $\lambda$, i.e. the mean interarrival time is $\frac{1}{\lambda}$. The service times are also exponential with a rate of $\mu$ and a mean of $\frac{1}{\mu}$. When the traf£c intensity $\rho=\frac{\lambda}{\mu}<1$, the steady-state expected time in the queue is £nite. Clearly the values of $\lambda$ and $\mu$ are system dependent, so they must be determined by collecting data for the system which is to be simulated. For our tests, we will assume that $\lambda=1$
and $\mu=\frac{10}{9}$. The traffc intensity for this queue is $\rho=\frac{9}{10}$.


Figure 1. Basic $M / M / 1$ queue

In order to determine the effect of sampling variability on output statistics for our $M / M / 1$ queue we sample $n$ exponential $(\lambda)$ interarrival times, $X_{1}, X_{2}, \ldots, X_{n}$. The estimated mean interarrival time from the $n$ sampled times is $\bar{X}$, and $1 / \bar{X}$ is the estimated arrival rate. Figure 2 shows the probability density function of $\bar{X}$ for $n=12$, which is an $\operatorname{Erlang}(1,12)$ distribution. This distribution is centered over the expected value of $\bar{X}$, which is 1 .


Figure 2. Distribution of $\bar{X}$ when $n=12$

Similarly, sample $m$ exponential $(\mu)$ service times, $Y_{1}, Y_{2}, \ldots, Y_{m}$. Then our estimated mean service time is $\bar{Y}$ and the estimated service rate is $1 / \bar{Y}$. Figure 3 shows the probability density
function of $\bar{Y}$ when $m=10$ which is an $\operatorname{Erlang}\left(\frac{10}{9}, 10\right)$ distribution which is centered over the expected value of $\bar{Y}, 0.9$. In general the sample mean of $k$ independent exponential( $v$ ) random variables has an $\operatorname{Erlang}(v, k)$ distribution.


Figure 3. Distribution of $\bar{Y}$ when $m=10$

One thing that can occur when using $\bar{X}$ and $\bar{Y}$ as the arrival rate and service rate in the simulation model that could not occur when simulating with the $£ x e d$ values of $\lambda$ and $\mu$ when $(\lambda<\mu)$ is that we can now have a traf£c intensity greater than 1 , which will occur when $\bar{X}<\bar{Y}$. In other words, when the average interarrival rate is greater than the rate of service, the size of the queue will eventually grow without bound since jobs are arriving faster than they are being serviced. It is useful to know what the probability is of this occurring, e.g. $P(\bar{X}<\bar{Y})=\int_{0}^{\infty} \int_{\bar{x}}^{\infty} f_{\bar{x}}(\bar{x}) f_{\bar{y}}(\bar{y}) d \bar{y} d \bar{x}$. A visualization of this probability is shown in £gure 4. This £gure shows contours of the joint PDF of $\bar{X}$ and $\bar{Y}$ and the line represents when $\bar{X}=\bar{Y}$. So the area under the joint PDF of $\bar{X}$ and $\bar{Y}$ that is above the line is the probability of the traffc intensity being greater than 1 when $n=12$ and $m=10$.


Figure 4. Contours of the joint PDF of the sample mean $\bar{X}$ and the sample mean $\bar{Y}$ when $n=12$ and $m=10$

In order to see how collecting more service times or interarrival times will affect the probability of the queue eventually growing without bound, the probabilities for values of $n$ and $m$ adjacent to $n=12$ and $m=10$ are shown in Figure 5.


Figure 5. Probabilities of undefned queue lengths (traffc intensity $>1$ ) for different $m$ and $n$ values.

It may seem counter-intuitive that in Figure 5 when $m$ is larger, meaning more samples of service times with a mean of 0.9 were taken, that the probability of a traf£c intensity being larger than 1 is increasing. However, as shown in Figure 6, eventually as $m$ increases this probability will
start to decrease, especially for higher values of $n$. As expected, the probabilities decrease as $n$ decreases.


Figure 6. Probabilities of $\rho>1$ for changing $m$ and $n$ values.

The distribution of the delay times is another output statistic that can be considered. We start by looking at the delay time of the third customer. Let $D_{3}$ be the expected delay of the third customer since this will be defned for all values of $\rho$. Kelton (1985) has computed the expected delay times of the $k^{\text {th }}$ customer for a standard $M / M / 1$ queue with $£ x e d \lambda$ and $\mu$ values. Using Kelton's formula, $E\left[D_{3}\right]$, the expected delay of the third customer is

$$
\frac{\lambda}{\mu^{2}}\left[\frac{1+4\left(\frac{\lambda}{\mu}\right)+2\left(\frac{\lambda}{\mu}\right)^{2}}{\left(\frac{\lambda}{\mu}+1\right)^{3}}\right]
$$

For the values chosen, $\lambda=1$ and $\mu=\frac{10}{9}$, using the equation above, $E\left[D_{3}\right]=0.7345$. As a double check on my implementation of the $M / M / 1$ queue as well as a check on Kelton's formula and my derivation of the third delay time from this formula, the $M / M / 1$ queue was simulated
$5,000,000$ times with an average delay of the $3^{r d}$ customer being 0.7344 , confrming the validity of the equation and the implementation. In addition to testing for these values of $\lambda$ and $\mu$, it is also to necessary to check the validity of Kelton's formula for values such that $\rho=1$ and $\rho>1$. This is because when we are using estimated parameters, we have seen that it is not guaranteed that $\rho<1$. To check for $\rho=1, \lambda$ and $\mu$ were both set to 1 , and from the formula, $E\left[D_{3}\right]=0.875$. The simulation confrmed the result. For $\rho>1, \lambda=1$ was used and $\mu=\frac{1}{1.1}$. The formula gave $E\left[D_{3}\right]$ $=1.022$, which was also confrmed exactly by the simulation.

In order to now £nd the distribution of the delay times, use Kelton's formula which we now assume to be true for all values of $\rho$. In place of $\lambda$ in the equation, we use the distribution of $1 / \bar{X}$ and in place of $\mu$ in the equation, we use the distribution of $1 / \bar{Y}$. Since APPL is designed to be able to form distributions using operations on other distributions, it seems like the right thing to use to $£$ nd this distribution. However, the problem proved to be too computationally intensive to be solved using APPL, so an analytical distribution of the third delay has not been determined. Even when attempting to compute the distribution of the second delay time, which uses a far simpler equation, APPL was unable to compute it.

The next step is to simulate the third delay time with the estimated parameters $1 / \bar{X}$ and $1 / \bar{Y}$ rather than the $£ x e d$ values for $\lambda$ and $\mu$. The values for $\bar{X}$ and $\bar{Y}$ are computed for $n=12$ and $m=10$ on each replication, and then the simulation is run using $\bar{X}$ and $\bar{Y}$, and the delay of the third customer is calculated. The distribution of these delay times as compared to the distribution of the delay times for the constant parameters is shown in Figure 7. For 1,000,000 replications, the average delay of the third customer for the estimated parameters was 0.7853 as compared to the average delay with the $£ x e d$ parameters being 0.7345 , which is about a $6.9 \%$ increase. So while the average delay for the estimated parameters is higher, as the distribution shows there are also slightly more zero delay times with the estimated parameters. This can be explained by the
fact that the estimated parameters will tend to spread out the delay times compared to the constant parameters.


Figure 7. Distribution of delay times for $£ x e d$ parameters and estimated parameters.

## REFERENCES

Kelton, W. David. 1985. The Transient Behavior of the $M / M / s$ Queue, with Implications for Steady-State Simulation. OperationsResearch, Vol. 33, No.2, 378-395.

## APPENDIX

kthdelay.c: Computes the average delay of the kth item in the queue and output each delay to a data £le.

```
#include <stdio.h>
#include <math.h>
#include "rngs.h"
#include "rvgs.h"
```

```
#define LAST 3L
#define START 0.0
#define START 0.0
/* number of jobs processed */
/* initial time
double GetArrival(double arrival)
/* ---------------------------------
    * generate the next arrival time
    * ---------------------------------
    */
\{
    //static double arrival = START;
    SelectStream(0);
    arrival += Exponential(1.0);
    return (arrival);
\}
        double GetService(void)
/* ----------------------------------
    * generate the next service time
    * ----------------------------------
    */
\{
    SelectStream(1);
    return (Exponential(0.9));
\}
    int main(void)
\{
```

    FILE *fd;
    int delayed;
    const int K = 3;
    const int loops = 10000;
    double kthdelay = 0.0;
    long index;
    int i;
    double arrival, delay, service, wait, departure;
    struct { /* sum of ... */
        double delay; /* delay times */
        double wait; /* wait times */
        double service; /* service times */
    double interarrival; /* interarrival times */
    } sum = {0.0, 0.0, 0.0};
    fd = fopen("delays50.d", "w");
    delayed = 0;
    PlantSeeds(123456789);
    for (i = 0; i < loops; i++){
    index = 0; /* job index */
    arrival = START; /* time of arrival */
    departure = START; /* time of departure */
    while (index < LAST) {
        index++;
        arrival = GetArrival(arrival);
        if (arrival < departure)
    delay = departure - arrival; /* delay in queue */
else
delay = 0.0; /* no delay */
if (index == K)
kthdelay += delay;
service = GetService();
wait = delay + service;
departure = arrival + wait; /* time of departure */
sum.delay += delay;
sum.wait += wait;
sum.service += service;
}
sum.interarrival += arrival - START;
if(delay > 0)
delayed++;
fprintf(fd, "%f ", delay);
} // for

```
```

    printf(" average delay of %dth item = %6.4f\n",
    K, kthdelay / (double(loops)));
fprintf(fd, "\n");
return (0);
}

```
kthdelayns.c: Computes delay times for the kth item using an estimated arrival rate with \(\mathrm{n}=12\) and an estimated service rate with \(\mathrm{m}=10\)
```

\#include <stdio.h>
\#include <math.h>
\#include "rngs.h"
\#include "rvgs.h"
\#define LAST
double GetArrival(double arrival, double aTime)
/* ------------------------------
* generate the next arrival time
* -------------------------------
*/
{
//static double arrival = START;
SelectStream(0);
arrival += Exponential(aTime);
return (arrival);
}

```
            double GetService(double sTime)
/* --------------------------------
    * generate the next service time
    * --------------------------------
    */
\{
    SelectStream(1);
    return (Exponential(sTime));
\}
double findRate (double averageTime, int num)
    /*
                computes an average time based on num random variables
```

                with a mean of averageTime
            * /
    {
double sum = 0.0; // sum of times
SelectStream(3);
for (int i = 0; i < num; i++)
sum += (Exponential(averageTime));
return (double) (sum / double (num));
// findRate
int main(void)
{
int delayed;
FILE *fd;
const int K = 3;
const int loops = 10000;
double kthdelay = 0.0;
long index;
double aTime, sTime; // average arrival and service times
double arrival, delay, service, wait, departure;
struct { /* sum of ... */
double delay; /* delay times */
double wait; /* wait times */
double service; /* service times */
double interarrival; /* interarrival times */
} sum = {0.0, 0.0, 0.0};
fd = fopen("delays50n.d", "w");
delayed = 0;
PlantSeeds(123456789);
for (int i = 0; i < loops; i++) {
index = 0; /* job index */
aTime = findRate(1.0, 12);
sTime = findRate(0.9, 10);
arrival = START; /* time of arrival */
departure = START; /* time of departure */
while (index < LAST) {
index++;
arrival = GetArrival(arrival, aTime);
if (arrival < departure)
delay = departure - arrival; /* delay in queue */
else
delay = 0.0; /* no delay */
if (index == K)

```
```

kthdelay += delay;
service = GetService(sTime);
wait = delay + service;
departure = arrival + wait; /* time of departure */
sum.delay += delay;
sum.wait += wait;
sum.service += service;
}
sum.interarrival += arrival - START;
if (delay > 0)
delayed += 1;
fprintf(fd, "%f ", delay);
} // for
printf(" average delay of %dth item = %6.4f\n",
K, kthdelay / (double(loops)));
fprintf(fd, "\n");
return (0);
}

```

Splus5 fle to produce Figure 7 from the data \(£\) les produced by the 2 C programs.
```

y1 <- scan("delays50.d")
y2 <- scan("delays50n.d")
y1 <- sort(y1)
y2 <- sort(y2)
n <- length(y1)
longdelay <- max(y1,y2)

# x <- seq(0,ceiling(longdelay), by = 0.01)

postscript(file = "delays50.ps", width = 3.8, height = 3.1, horizon-
tal = F)
par(mai = c(0.5, 0.5, 0.3, 0.3))
plot(c(0,0), c(0,0), xlab="", ylab="",
sub="", cex = 0.6,
bty = "l", las = c(1),
xlim = c(0, longdelay), ylim = c(0, 1),
lty = c(1), col = c(1), type = "l",
font = 3)
for (j in 1: n){
segments(y2[j],(j-1)/n, y2[j+1], (j-1)/n, col=2)
segments(y2[j+1], (j-1)/n, y2[j+1], j/n, col=2)
}
for (i in 1: n) {
segments(y1[i],(i-1)/n, y1[i+1], (i-1)/n)

```
```

segments(y1[i+1],(i-1)/n,y1[i+1], i/n)
}
text(2.0, 1.03, "Fixed parameters", cex = 0.6, font = 10)
text(9.5, 0.9, "Estimated parameters", cex = 0.6, font = 10)
text(13.5, -0.04, "d", cex = 0.6, font = 10)
text(13.75, -0.052, "3", cex = 0.5, font = 3)
text(-0.5, 1.08, "F(d )", cex = 0.6, font = 10)
text(-0.25, 1.068, "3", cex = 0.5, font = 3)
dev.off() \# this will shut down the postscript device

```

Maple Commands to produce the Figure 4, the contours.
```

restart;
lambda := 1;
mu := 10/9;
n := 12;
m := 10;
with(plots);
c :=
contourplot({
lambda`n*n^n*xbar^(n-1)*(1/(n-1)!) *exp(-n*lambda*xbar)*
mu^m*m^m*ybar^(m-1)* (1/(m-1)!)*exp (-m*mu*ybar)},xbar=0..3,
ybar=0..3);
x := plot(x -> x, 0..2);
display(c, x);

```

Maple Commands to produce delay time data
```

restart;
read('APPL');
lambda := 1;
mu := 10/9;
for n from 11 by 3 to 17 do
for m from 8 by 1 to 60 do
end do;
fprintf(fd, "\n");
end do;

```
fd := fopen("integrands.d", WRITE);
fprintf(fd, "\%f ", evalf(int(int((lambda^n)*(n^n)*xbar^(n-1)*(exp(-
\(n * l a m b d a * x b a r))\) * \((1 /(n-1)!) *(m u \wedge m) *(m \wedge m) *(y b a r \wedge(m-1)) *(\exp (-m * m u * y b a r)) *(1 /(r\)
1)!),ybar =xbar..infinity), xbar=0..infinity)));

Splus5 input \(£ l e\) to produce Figure 6 from data \(£ l e\) of delay times
```

y <- matrix(scan("integrands.d"), nrow=53, ncol=4)
x <- c(8:60)
postscript(file = "integrands.ps", width = 3.8, height = 3.1, hor-
izontal = F)
par(mai =c(0.5, 0.5, 0.3, 0.3))
matplot(x, y, xlab="", ylab="",
sub="", cex = 0.6,
bty = "l", las = c(1),
xlim = c(min(x), max(x)), ylim = c(min(y), max(y)),
lty = c(1), col = c(1), type = "l",
font = 3)
text(65, 0.37, "m", cex = 0.6, font = 10)
text (6, 0.447, "p", cex = 0.6, font = 10)
text(38, 0.379, "n=17", cex = 0.6, font = 10)
text(38, 0.392, "n=14", cex = 0.6, font = 10)
text(38, 0.409, "n=11", cex = 0.6, font = 10)
text(38, 0.442, "n=7", cex = 0.6, font = 10)

```
dev.off() \# this will shut down the postscript device```

