## Discrete-Event Simulation: A First Course

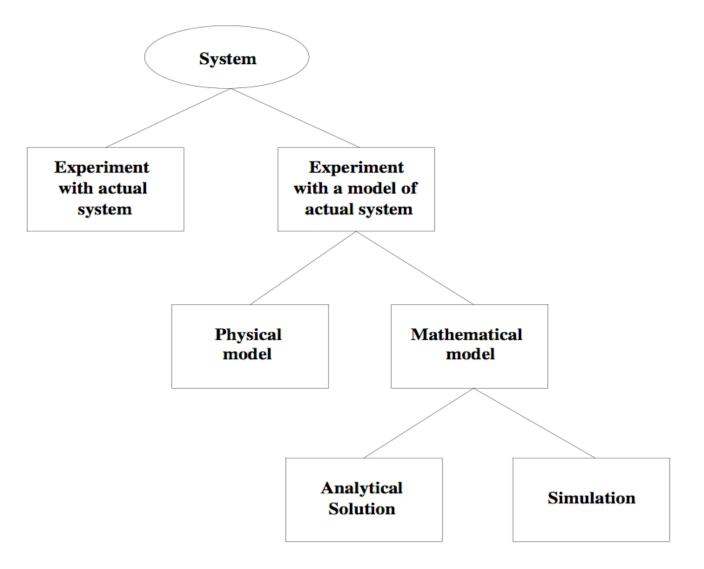
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# Technical Attractions of Simulation\*

- Ability to compress time, expand time
- Ability to control sources of variation
- Avoids errors in measurement
- Ability to stop and review
- Ability to restore *system state*
- Facilitates replication
- Modeler can control level of detail

\*Discrete-Event Simulation: Modeling, Programming, and Analysis by G. Fishman, 2001, pp. 26-27

## Ways To Study A System\*



\*Simulation, Modeling & Analysis (3/e) by Law and Kelton, 2000, p. 4, Figure 1.1

#### Introduction

- What is discrete-event simulation?
  - Modeling, simulating, and analyzing systems
  - Computational and mathematical techniques
- **Model**: construct a conceptual framework that describes a system
- **Simulate**: perform experiments using computer implementation of the model
- Analyze: draw conclusions from output that assist in decision making process
- We will first focus on the *model*

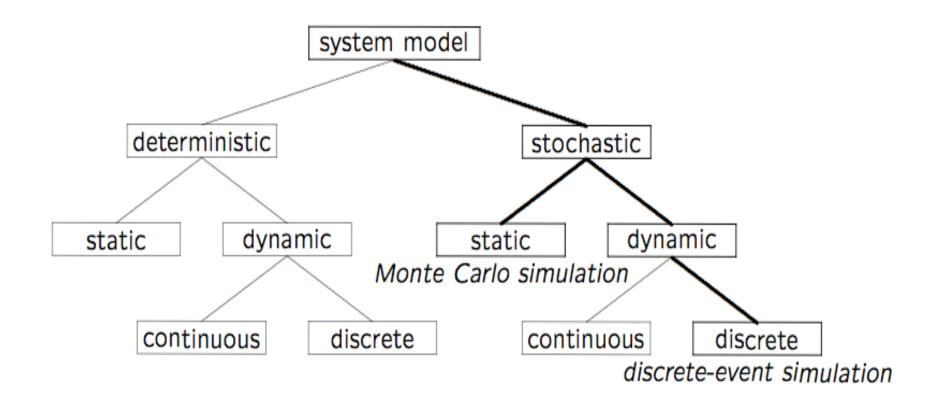
# Characterizing a Model

- Deterministic or Stochastic
  - Does the model contain stochastic components?
  - Randomness is easy to add to a DES
- Static or Dynamic
  - Is time a significant variable?
- Continuous or Discrete
  - Does the system state evolve continuously or only at discrete points in time?
  - Continuous: classical mechanics
  - Discrete: queuing, inventory, machine shop models

#### Definitions

- Discrete-Event Simulation Model
  - *Stochastic*: some state variables are random
  - *Dynamic*: time evolution is important
  - *Discrete-Event*: significant changes occur at discrete time instances
- Monte Carlo Simulation Model
  - Stochastic
  - *Static*: time evolution is not important

#### Model Taxonomy



## DES Model Development

Algorithm 1.1 - How to develop a model:

- 1) Determine the goals and objectives
- 2) Build a *conceptual* model
- 3) Convert into a *specification* model
- 4) Convert into a *computational* model
- 5) Verify
- 6) Validate

Typically an iterative process

## Three Model Levels

- Conceptual
  - Very high level
  - How comprehensive should the model be?
  - What are the *state variables*, which are dynamic, and which are important?
- Specification
  - On paper
  - May involve equations, pseudocode, etc.
  - How will the model receive input?
- Computational
  - A computer program
  - General-purpose PL or simulation language?

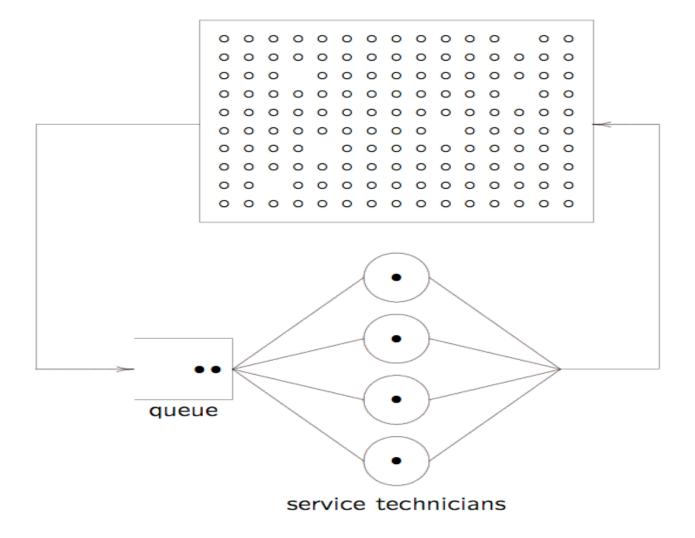
# Verification vs. Validation

- Verification
  - Computational model should be consistent with specification model
  - Did we build the <u>model right</u>?
- Validation
  - Computational model should be consistent with the system being analyzed
  - Did we build the <u>right model</u>?
  - Can an expert distinguish simulation output from system output?
- Interactive graphics can prove valuable

# A Machine Shop Model

- 150 identical machines:
  - Operate continuously, 8 hr/day, 250 days/yr
  - Operate independently
  - Repaired in the order of failure
  - Income: \$20/hr of operation
- Service technician(s):
  - 2-year contract at \$52,000/yr
  - Each works 230 8-hr days/yr
- How many service technicians should be hired?

#### System Diagram



# Algorithm 1.1.1 Applied

- 1) Goals and Objectives:
  - Find number of technicians for max profit
  - Extremes: one techie, one techie per machine
- 2) Conceptual Model:
  - State of each machine (failed, operational)
  - State of each techie (busy, idle)
  - Provides a high-level description of the system at any time
- 3) Specification Model:
  - What is known about time between failures?
  - What is the distribution of the repair times?
  - How will time evolution be simulated?

# Algorithm 1.1 Applied

- 4) Computational Model:
  - Simulation clock data structure
  - Queue of failed machines
  - Queue of available techies
- 5) Verify:
  - Software engineering activity
  - Usually done via extensive testing
- 6) Validate:
  - Is the computational model a good approximation of the actual machine shop?
  - If operational, compare against the real thing
  - Otherwise, use *consistency checks*

## Observations

- Make each model as simple as possible
  - Never simpler
  - Do not ignore relevant characteristics
  - Do not include extraneous characteristics
- Model development is not sequential
  - Steps are often iterated
  - In a team setting, some steps will be in parallel
  - Do not merge verification and validation
- Develop models at three levels
  - Do not jump immediately to computational level
  - Think a little, program a lot (and poorly);
    Think a lot, program a little (and well)

## Simulation Studies

- Algorithm 1.1.2 Using the resulting model:
  - 7) Design simulation experiments
    - What parameters should be varied?
    - Perhaps many combinatoric possibilities
  - 8) Make production runs
    - Record initial conditions, input parameters
    - Record statistical output
  - 9) Analyze the output
    - Use common statistical analysis tools (Ch. 4)
  - 10) Make decisions
  - 11) Document the results

# Algorithm 1.1.2 Applied

- 7) Design Experiments
  - Vary the number of technicians
  - What are the initial conditions?
  - How many replications are required?
- 8) Make Production Runs
  - Manage output wisely
  - Must be able to reproduce results *exactly*
- 9) Analyze Output
  - Observations are often correlated (not independent)
  - Take care not to derive erroneous conclusions

# Algorithm 1.1.2 Applied

10) Make Decisions

- Graphical display gives optimal number of technicians and sensitivity
- Implement the policy subject to external conditions
- 11) Document Results
  - System diagram
  - Assumptions about failure and repair rates
  - Description of specification model
  - Software
  - Tables and figures of output
  - Description of output analysis

DES can provide valuable insight about the system

# Programming Languages

- General-purpose programming languages
  - Flexible and familiar
  - Well suited for learning DES principles and techniques
  - E.g.: C, C++, Java
- Special-purpose simulation languages
  - Good for building models quickly
  - Provide built-in features (e.g., queue structures)
  - Graphics and animation provided
  - E.g.: Arena, Promodel

# Terminology

- Model vs. Simulation (noun)
  - *Model* can be used WRT conceptual, specification, or computational levels
  - Simulation is rarely used to describe the conceptual or specification model
  - *Simulation* is frequently used to refer to the computational model (program)
- Model vs. Simulate (verb)
  - *To model* can refer to development at any of the levels
  - *To simulate* refers to computational activity
- Meaning should be obvious from the context

# Looking Ahead

- Begin by studying trace-driven single server queue
- Follow that with a trace-driven machine shop model